UNITED STATES BANKRUPTCY COURT DISTRICT OF ARIZONA

CLAIMS FILING INSTRUCTIONS

A. The Limited Use/Claims Filing Password may be used to electronically file proofs of claim, amended claims, withdrawals of claims, assignments or transfers of claims, requests for notice and reaffirmation agreements (with the signatures of the debtors). An attorney level ECF filing password also may be used by the attorney to file claims.

Assignments/transfers of claims, withdrawals of claims and requests for notice are not to be filed on the claims register as a claim. Those documents must be filed on the bankruptcy case docket. Your claims filing password will have access to do that. See the specific instructions below.

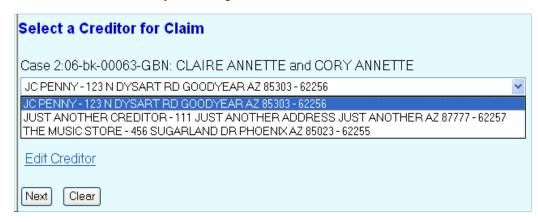
Your claims filing password has access to the following Bankruptcy Event Menu options. (To obtain access to Batch Filings you need to request that access when completing the registration form.)



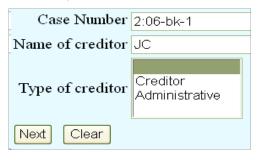
- B. <u>PROOF OF CLAIM OR AMENDED CLAIM</u>. To file a proof of claim or amended claim, follow these instructions.
 - 1. Select File Claims under Bankruptcy Events.
 - 2. Input Case Number. Leave **Name of Creditor** field blank and leave **Type of Creditor** box highlighted at the blank space, and click on **Next.**



A creditors list box will be displayed. Open that box and select your claimant from list. You may need to scroll down the list to find your creditor. If the scroll down bar on the right is off the screen, you may first need to use the left to right scroll at the bottom of the screen to scroll all the way to the right.



You may also enter the first few letters of your claimant (in either lower or upper case, as the search is not case sensitive.)



Only those creditors with those first letters selected will be displayed.

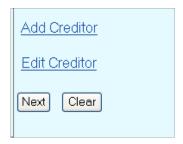
Case 2:06-bk-00063-GBN: CLAIRE ANNETTE and CORY ANNETTE
JC PENNY-123 N DYSART RD GOODYEAR AZ 85303-62256 ▼
JC PENNY - 123 N DYSART RD GOODYEAR AZ 85303 - 62256
Add Creditor
Edit Creditor
Next Clear

If the creditor list is quite long, you can enter the first three or four letters of your creditor's last name or business name to obtain a shorter list of creditors as shown above. If your creditor is not displayed, you can also click on **Change Search Criteria** to modify your search.

No creditors found for selected search criteria

<u>Change search criteria</u>

3. If your claimant is not on the creditor list, select **Add Creditor** (to edit a creditor, see paragraph 4). The case number will be displayed. Click on **Next** to add your claimant at the address on the claim.



Case Number	
2-06-bk-00063	99-12345, 1:99-bk-12345 or 1-99-bk-12345
Next Clear	

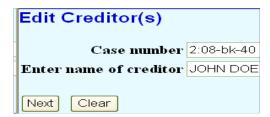
A full text box is now displayed rather than separate fields for each line. At this point, you can either copy and paste the creditor information in the text box or simply type the creditor information in the text box. The name may be 50 characters; the address may be five (5) lines, 40 characters each. Enter in **ALL CAPS**. Leave type as **Creditor**. Leave dot in **No** for Creditor Committee. Leave **Entity** blank. Click on **Next**, then **Submit**.

	Name may be 50 characters. Address may be 5 lines, 40 characte More than one creditor may be entered. Separate creditors with	
Name and Address	JOHN DOE 123 N. FIRST AVE. PHOENIX, AZ 85001	
Creditor type	Creditor	
Creditor committe	e ⊙ No ○ Yes Entity □	
Next Clear		

A **Creditors Receipt** will be displayed after selecting the Submit button.

Creditors Receipt	
Case Number	2-06-bk-00063
Total Creditors Added to Database	1
File A Proof Of Claim Return To Creditor Maintenance Me	<u>nu</u>

4. <u>Editing the Creditor</u>. If your claimant is on the list but at an address different from that on your claim, then select <u>Edit Creditor</u>. Enter the name of the creditor and click Next.



Place radio dot next to **Edit Creditor** and make sure the creditor that you want to edit is shown. Click Next.

0	Edit	Creditor	JOHN I	DOE 123	N. FIRST	AVE. F	PHOENIX,	AZ 85001	- 68739 🔽
0	Add	new cred	itor						
N	ext	Clear							

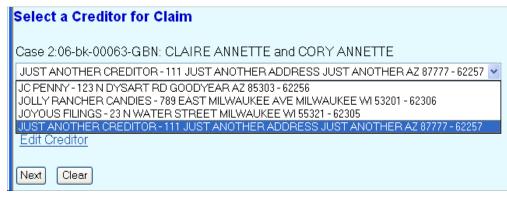
Make the appropriate changes to the creditor's address and click Submit.

Name and Address	Name may be 50 characters. Address may be 5 lines, 40 characte JOHN DOE 123 N. FIRST AVE. PHOENIX, AZ 85001	rs each
Creditor type Creditor committee Submit Clear		

5. Click on File a Proof of Claim after the creditor has been added or edited.

Repeat steps at paragraph 2 to include all steps for selecting the creditor. You will need to open the creditor list box to find the claimant you just added. The system does not automatically select the party just added.

6. Select your claimant from list displayed. A pop-up window will appear verifying that the correct creditor has been selected. If it is correct, click **Yes.** If the creditor is not the correct one and you select **No**, then you will be routed back to the **Select a Creditor for Claim** screen to re-select.

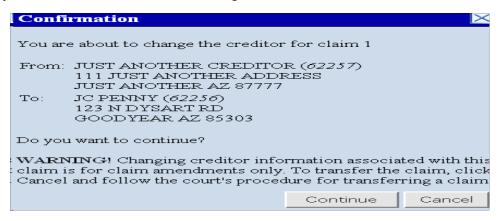




7. Input information and data on claims register screen. If you are filing an amended claim, to find the claim number of the claim you are amending, click on the **Find** button next to **Amends Claim #** and a window will open showing all the claims filed in the case. They are sorted alpha by creditor name by default, but can be changed to a sort by claim number by clicking on the Claim # bar at the top. Click on the Creditor Name and the claim number will be filled in the **Amends Claim #** on the Claim Information screen. You must follow this process, even if you know the claim number. If you simply input the claim number in the **Amends Claim #** box, you will not be permitted to input or change any amounts.

Creditor Name ↓	Claim#	Date filed
JUST ANOTHER CREDITOR	1	08/07/2006
JUST ANOTHER CREDITOR	2	08/07/2006
JUST ANOTHER CREDITOR	3	08/09/2006
JUST ANOTHER CREDITOR	4	08/09/2006

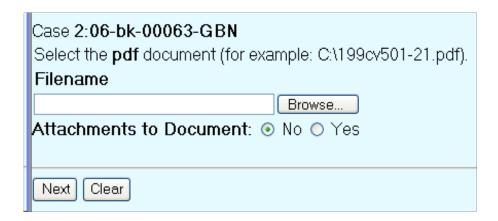
If you select a claim that is for another creditor, the following pop-up will appear. If you selected the creditor in error, click Cancel. If you wish to change the name and/or address, click Continue. This is for amended claims only. You cannot file a transfer or assignment of claim in this area.



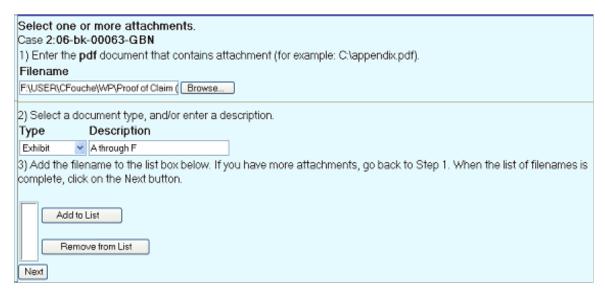
- 8. When inputting the amount claimed, if you input amounts in more than one of the boxes, the system will automatically total those amounts.
- 9. Any account number should be input in the **Description Box**. Because of the federal courts' privacy policy, do not input an entire SSN if that is the account number, only the last four digits of the SSN are to be input. The **Remarks Box** may be used for any other information you may want to input. Click on Next.

62256 - JC PENNY 123 N DYSART RD GOODYEAR AZ 85303					
Case Number: 2:06-bk-00063-GBN		Amends Claim #:		Filed By: Creditor	
Last Date	To File:	Date Filed: 0	6/04/2008		
Last Date To	File(Govt):				
		Amount Claimed			
Unsecured 1000.00	Secured 560.00	Priority 25.00	Unknown	Total (Display Only) 1585.00	
Description:					
Remarks:					
Amend options: OC	lear all Amounts				
Next Clear					

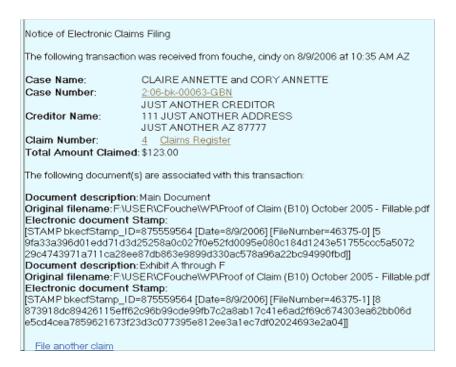
10. Click on Browse to upload the proof of claim or amended claim in pdf format. You are given the opportunity to add one or more attachments. If the file size of scanned exhibits exceeds 3 megabytes, they should be broken up into sections under 3 megabytes. Do not file only the proof of claim and then send the paper exhibits to the court. You must e-file all exhibits or other attachments. If you have no attachments, click on Next.



If you are filing exhibits to the claim, upload your claim in pdf format and select Attachment to Document: Yes. Click on Browse to upload the attachment. Select a document type and/or enter a description and click on Add to List. Repeat if more than one attachment. After uploading and describing the attachments, click on Next.



- 11. No paper copy of the proof of claim or amended claim should be sent to the court.
- 12. The ECF system will display a Notice of Electronic Claims Filing which is evidence that the filing was completed. You should print or save this notice for your records.

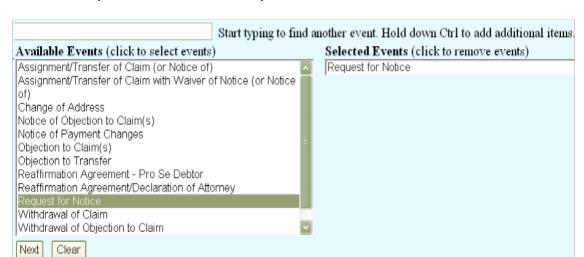


C. REQUEST FOR NOTICE. To file a Request for Notice, select Claim Actions from the Bankruptcy Events Menu. If you file a number of these and want to be able to file them in a batch process without having to file a document, then please contact the help desk at AZBml_All_DQA@azb.uscourts.gov and request batch filing access be added to your password and request a set of the batch filing instructions.



Enter the Case Number.





From the Drop Down Menu, select Request for Notice.

If your company is on the list displayed, you should select it from the list only if you have previously filed a document in this case and added your company at that time since then you will know that the address is correct. Otherwise, Select Add/Create New Party.



If adding your company as a new party, type the first three or so letters of the company name in Last/Business name field and click on Next.

Search for a party		
SSN		Tax Id
Last/Business name	JUS	
First Name		
Middle Name		
Search Clear		

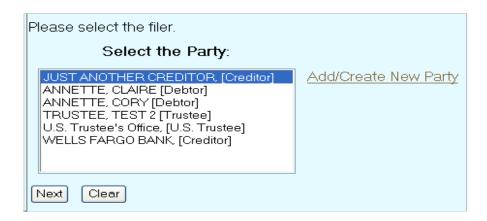
If your company's name is displayed now, you may select that name from the list, a popup window will display the address, if incorrect, you will have the opportunity to change the address on the next screen. If not displayed, click on Create new party.



Input your company name and the address to which you want notices mailed. The address you input will be used for mailings to you, in this case, over any other address you may have previously provided. Please be sure to select Creditor for the Role type. Click on Submit.



Your company name will now be on the Party list for the case and will be highlighted. Click on Next.



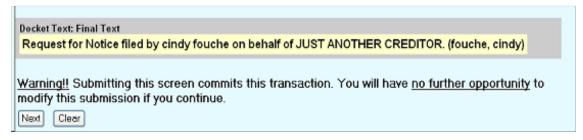
You will next be prompted to upload your Request for Notice document which must be in Adobe Acrobat pdf format. Select Next.

Select the pdf document (for example: C:\199cv501-21.pdf).		
Filename		
Browse		
Attachments to Document: ⊙ No ○ Yes		
Next Clear		

The next screen will direct you to start over if the address you input is **NOT** the address to which you want notices sent. Select Next.

When adding your company to the list of filing parties, you should have input the address to which you want notices sent. If you did not, you should cancel this filing and start over by clicking on Bankruptcy in the bar at the top of the screen. Your company will be added to the mailing list generated by the creditor mailing matrix report. This mailing list is used by the court for mailing notices that the court mails to all creditors in the case. This mailing list is also to be used by any party or attorney who is mailing a notice to all creditors.

The entry will show that the Request for Notice was made by the person with the claims filing password on behalf of your company. Select Next.



After making the final submission you will receive the following filing receipt, which you may want to print or otherwise save as proof of your request.

U.S. Bankruptcy Court

District of Arizona

Notice of Electronic Filing

The following transaction was received from fouche, cindy entered on 8/9/2006 at 11:53 AM AZ and filed on 8/9/2006

Case Name: CLAIRE ANNETTE and CORY ANNETTE

Case Number: 2:06-bk-00063-GBN

Document Number: 16

Docket Text:

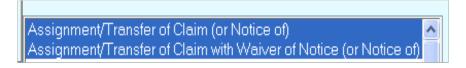
Request for Notice filed by cindy fouche on behalf of JUST ANOTHER CREDITOR. (fouche, cindy)

D. ASSIGNMENT/TRANSFER OF CLAIM. Assignments/transfers of claims or notices of them are not to be filed on the claims register as a claim. Instead, they are to be filed on the bankruptcy case docket using the **Claim Actions** option on the Bankruptcy Events Menu. If the assignor/transferor has not filed a proof of claim, the assignee/transferee should not be making this filing and instead should file a proof of claim



The process of filing is the same as outlined above except a different entry is to be selected.

Select one of the two Assignment/Transfer entries. One of these two entries are to be used whether filing the actual assignment/transfer or filing a notice of the assignment/ transfer that has occurred.



assignee/transferee) to the party list.

Upload the document you are filing (the assignment/transfer of notice of) in pdf format as outlined above. Any attachments may be uploaded as outlined in claims filing above.

You will be prompted to select the transferee and transferor. (See Transfer/ Assignment of Claims Process – Attorney/Claims Filer Instructions below.)

Docket Text: Final Text
Assignment/Transfer of Claim with Waiver of Notice Transferor: THE MUSIC STORE (Claim No. 2) To
JUST ANOTHER CREDITOR filed by cindy fouche on behalf of JUST ANOTHER CREDITOR. (fouche,
cindy)

Warning!! Submitting this screen commits this transaction. You will have no further opportunity to
modify this submission if you continue.

Next Clear

There is no longer the option to add additional text to your entry.

After the final submission, you will receive a filing receipt, which is your proof of filing. You may want to print or otherwise save it in electronic format.

Notice of Electronic Filing

The following transaction was received from fouche, cindy entered on 8/9/2006 at 12:12 PM AZ and filed on 8/9/2006

Case Name: CLAIRE ANNETTE and CORY ANNETTE

Case Number: 2:06-bk-00063-GBN

Document Number: 17

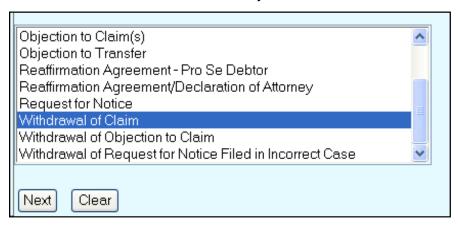
Docket Text:
Assignment/Transfer of Claim with Waiver of Notice Transferor: THE MUSIC STORE (Claim No. 2) To JUST ANOTHER CREDITOR filed by cindy fouche on behalf of JUST ANOTHER CREDITOR. (fouche, cindy)

E. WITHDRAWAL OF CLAIM. Withdrawals of claims must be filed on the bankruptcy case docket and are not to be filed as a claim on the claims register.

To file a Withdrawal of Claim, select Claim Actions from the Bankruptcy Events Menu.



The process of filing is the same as outlined above except a different entry is to be selected. Select the Withdrawal of Claim entry from the list.

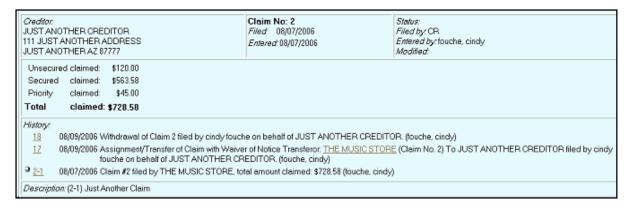


Follow the steps outline above to select, add or create your company (the assignee/transferee) to the party list.

Upload the withdrawal of claim document in pdf format as outlined above. Any attachments may be uploaded as outlined in claims filing above.

When prompted, please input the claim number or numbers in the document being filed. If the claim number is not input, no cross reference will be made on the claims register.

EXAMPLE - Claims Register:



If you do not know the claim number, then you will need to view the claims register (which can be done by clicking on the hyperlink to the case name and number and will require the input of your PACER login and id) and obtain that number.

Enter Claim Number(s):	2
Next Clear	

After the filing process is complete you will receive a Notice of Electronic Filing receipt as your proof of filing. You may want to print it or save it for your records.

	U.S. Bankruptcy Court
	District of Arizona
Notice of Electronic	Filing
Case Name:	action was received from fouche, cindy entered on 8/9/2006 at 12:32 PM AZ and filed on 8/9/2006 CLAIRE ANNETTE and CORY ANNETTE 2:06-bk-00063-GBN er: 18
Docket Text: Withdrawal of Claim	2 filed by cindy fouche on behalf of JUST ANOTHER CREDITOR. (fouche, cindy)

F. REAFFIRMATION AGREEMENTS. You can also electronically file a reaffirmation agreement. The agreement should only be imaged/scanned (in pdf format) after it contains your company representative's signature, the debtor(s)' signature(s) and the attorney's signature if the debtor(s) are represented by an attorney and the attorney is making the declaration pursuant to 11 U.S.C. § 524 and, for cases subject to the Bankruptcy Act of 2005, the attorney also has certified that the agreement does not impose an undue hardship on the debtor. If the debtor(s) do not have an attorney or their attorney has not signed the required declaration or certification, then the reaffirmation agreement should have your company's representative's signature and the debtor(s)' signature(s).

Since the reaffirmation agreement filed must show the signatures required above, the agreement will need to be imaged or scanned into pdf format for filing. Your company is required to retain the original agreement with the original signatures.

To electronically file a reaffirmation agreement, select the appropriate one of the two following entries under Claim Actions. Use the Reaffirmation Agreement/Declaration of Attorney entry only if the agreement contains or has an attachment that includes the attorney's signed declaration or affidavit that the debtor(s) were advised pursuant to the requirements of 11 U.S.C. § 524 and for cases subject to the Bankruptcy Act of 2005 also

contain the attorney's certification that it does not impose an undue hardship on the debtor.

Reaffirmation Agreement - Pro Se Debtor Reaffirmation Agreement/Declaration of Attorney

The balance of the filing process is the same as described above except that when selecting the filing party, you should select both your company and the debtor(s) since the agreement is being filed on behalf of both your company and the debtors. You may need to first add your company to the list of filers as outlined above. To select more than one filer, after clicking on the first one, click on the additional debtor(s) (if a joint debtor case and both debtors have entered into the agreement, select both debtors) by holding down the Crtl key when clicking. Select Next.



You will next be prompted to upload your Reaffirmation Agreement document which must be in pdf format. Select Next.

On the next screen you will need to insert the Creditor name only. Click Next.



The next screen will allow you to modify the text as appropriate.

Docket Text: Modify as Appropriate.	
Reaffirmation Agreement/Declaration of Attorney ANNETTE, CORY ANNETTE, WELLS FARGO BANK. (Fouche, Cindy)	filed by CLAIRE
Next Clear	

After the filing process is complete you will receive a Notice of Electronic Filing receipt as your proof of filing. You may want to print it or save it for your records.

Notice of Electronic F	iling
The following transac	tion was received from entered on 8/9/2006 at 1:10 PM AZ and filed on 8/9/2006
Case Name:	CLAIRE ANNETTE and CORY ANNETTE
Case Number:	<u>2:06-bk-00063-GBN</u>
Document Number	:19
Docket Text : Reaffirmation Agreer	nent/Declaration of Attorney filed by CLAIRE ANNETTE, CORY ANNETTE, WELLS FARGO BANK. (Fouche, Cindy)

G. UTILITIES MENU. Under the Utilities Menu you may **View a Transaction Log** of all your filings for the time period specified.

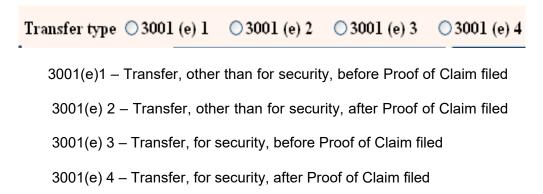


TRANSFER/ASSIGNMENT OF CLAIMS PROCESS – ATTORNEY/CLAIMS FILER INSTRUCTIONS

1. When filing an Assignment/Transfer of Claim (with or without a waiver of notice), Version 3 of CM/ECF has a new transfer of claim process that will result in the assignment/transfer both being filed and docketed in the BK case and also being cross-referenced on the claims register in a new claims history section.

Creditor: BECKET-LEE PO BOX 1234 ANYWHERE NY 10001		I	Claim No: 4 Filed: 06/30/2006 Entered: 06/30/2006	Status: Filed by: CR Entered by: Temple, Michael Modified:	
Unsecu	Unsecured claimed: \$999.00				
Total	claimed:	\$999.00			
History: 5 4 9 4-1	5 07/05/2006 Objection to Claims 4 filed by BECKET-LEE (Temple, Michael) 4 06/30/2006 Assignment/Transfer of Claim. To BECKET-LEEPO BOX 1234ANYWHERE NY 10001. filed by BECKET-LEE (Temple, Michael)				
Description:					
Remarks:					

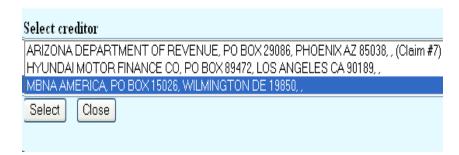
2. While you may select a Transfer type, it is not required. The Transfer types are:



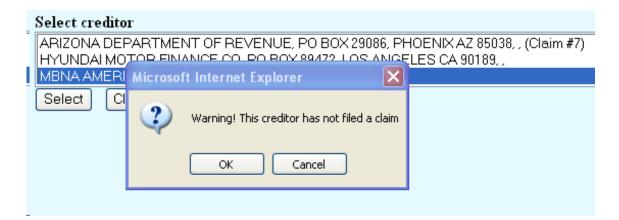
3. The transferee (assignee), the person or entity to whom the claim was transferred or assigned, is to be selected from the creditor list. First click on Search Creditors, if the transferee is not on the creditor list, which is likely, then the transferee is to be added using the Add New Creditor button.

Transfer type \bigcirc 3001 (e) 1 \bigcirc 30	01 (e) 2 03001 (e) 3	○3001 (e) 4		
Search for transferee		Search Creditors	Add New Creditor	
Transferee selected ABC CLAIM RECOVERY, PO BOX 3344, NEW YORK NY 10012				

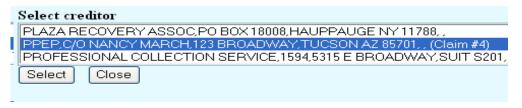
4. The transferor (assignor), the person or entity that is transferring/assigning its claim, is to be selected from the creditor list. If the transferor is not on the creditor list, there is no option to add the transferor to the list. If the transferor is not on the creditor list, then the transferor has neither filed a proof of claim in the case nor been listed as a creditor by the debtor. In such a case, the transfer of claim will not able to be filed using this process. Instead, the transferee/assignee must must file its own proof of claim and you may attach a copy of the transfer or assignment to the claim.



If the transferor is listed on the creditor list but has not filed a proof of claim, the following warning will be displayed. While you may proceed to file the transfer using this process, you also need to file a proof of claim or you may cancel this filing and the transferee then file a proof of claim in its name, attaching a copy of the transfer.



You can tell if the transferor has filed a claim or not as the claim number is referenced on the creditor list.



If as transferee, you have had more than one claim in the case transferred to you, you may file more than one using this entry (be sure that when you uploaded the pdf document that you uploaded the transfer documents for all the transfers being done in this entry.)

Transfer type 03001	(e) 1 03001 (e) 2	3001 (e) 3	○3001 (e) 4	
Search for transferee			Search Creditors	Add New Creditor
Transferee selected	ABC RECOVERY SERVIC	ES,PO BOX 1234,7	TEMPE AZ 85252	
Search for transferor			Search Creditors	
Transferor selected	MBNA AMERICA			
Claim number				
Search for transferor			Search Creditors	
Transferor selected	PPEP			
Claim number	4			

5. While the transferee normally files the transfer/assignment, the transferor can file it for the transferee. The docket text simply states that the transfer was filed and states the transferee and transferor without stating who filed it.

Assignment/Transfer of Claim with Waiver of Notice Transferor: ABC BANK (Claim No. 1) To EFC COMPANY (Christensen, Toni) (Entered: 07/17/2006)

The person who did the filing is identified in the docket entry in parenthesis at the end of the entry.

6. The claims register will substitute the transferee as the creditor for claim number 4.

